

WHATCOM HUMAN SERVICES TRANSPORTATION PLAN



whatcom council of governments

Human services transportation serves people with special transportation needs — individuals who are unable to transport themselves or purchase transportation because of a disability, income status, or age.

Every four years the Whatcom Council of Governments (WCOG) updates our region's Human Services Transportation Plan (HSTP). The HSTP identifies transportation gaps for people with special transportation needs. This plan informs the WA State Department of Transportation of our regional priorities and funding needs.

Why do we need an HSTP?

Problems that transportation-challenged people face are serious and affect many aspects of their lives. Getting to work on time, attending school, doctors' appointments, picking up groceries and prescriptions, meeting with friends and assistance providers — all

these basic but important transportation needs are too often infeasible due to age, income, or disability.

The 2026 HSTP will identify regional goals and priorities to address special transportation needs. This process will help agencies and organizations access funding to improve and deliver critical services.

What types of transportation are considered?

All forms of transportation will be considered in the plan, including public transit (fixed route and paratransit), school district bus service, intercity and private buses, passenger rail, air travel, ferry, non-emergency medical transportation, shuttles, cars, and bikes.

Participando en español

Si desea más información o quiere enviarnos sus comentarios en español, por favor envíenos un correo electrónico a: espanol@wcog.org



TAKE THE SURVEY: →

Please take this brief survey to provide feedback on how to improve transportation options for everyone in Whatcom County. Take the survey online at wcog.org/hstp or by using the QR code on this page. You can also email us at participate@wcog.org or call (360)-685-8385 to take the survey over the phone or ask questions about HSTP.

